Call for Papers

The E-Government conference at WCC 2010 is a cooperation of a number of groups that already have well-established activities in the field of e-government, e-governance, e-business, e-tcetera. Notably IFIP working group 8.5 (Information Systems in Public Administration) and IFIP working group 6.11 (Communication Aspects of E-Business, E-services and E-society) and the CSI SIG on E-Governance (Computer Society of India Special Interest Group on E-Governance) have joined forces as program co-chairs to make this stream of the IFIP World Computer Congress indeed outstanding and challenging. A “must attend” meeting opportunity for researchers, practitioners and policymakers where contributions from all three angles will lead to new perspectives and a better understanding of the challenges and opportunities that come with developing and implementing e-government services and applications.

Program Committee Co-chairs

Marijn Jansen, Delft, The Netherlands
Winfried Lamersdorf, Hamburg, Germany
Lalit Sawhney, Bangalore, India
Leon Strous, Eindhoven, The Netherlands

Program Committee Members

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Dirk Werth, Saarbrücken, Germany
Maria Wimmer, Koblenz, Germany

Conference topics

Papers offering research contributions as well as papers providing practical cases, in any aspect of e-government are solicited for submission to the conference. Papers will be selected on criteria such as novelty, soundness and
technical quality, interest to the participants, etcetera. Papers may present applications, service infrastructures, theory, or practical experiences on topics including but not limited to:

**E-Government & Applications**

- E-government application areas – including
  - Govt. to Citizen, Govt. to Business, Govt. to Govt., Govt. to Employee projects
- Digital cities and regions
- E-Democracy and e-Governance
- E-Inclusion to information society
- E-Health and e-Education
- Public e-Services for citizens and enterprises
- Citizen Identity Cards for multi-purpose uses
- Private Sector projects for public services
- One-stop government service integration
- Governance / financing issues
- Portfolio management, Alignment
- Adoption and diffusions
- Multimedia and multi-linguism
- International dimension of e-Government

**E-Government Infrastructure**

- E-Services for e-Government
- Infrastructure for e-government - including
  - Wide Area Networks, Wireless networks, Citizen Service Centres, Kiosks
- Shared services, service-oriented government
- Managing and orchestrating service networks
- Mobile public services
- Interoperability of different applications
- Performance management and evaluation
- Accessibility
- Privacy and security
- Open source software and standards, FLOSS
- National / international standards

**Legal societal and cultural issues**

- Communities
- Web 2.0, wiki’s, user-involvement
- Open content, open access
- Digital culture and digital divide
- Public-private partnerships
- Success factors
- Leadership, organization and policies
- Participative policy-making
- Acceptance issues
- Disaster and crises management

**Instructions for paper submission**

Papers must not substantially overlap with papers that have been published or are simultaneously submitted to a journal or another conference with proceedings. Papers must be written in English; they should be at most 14 pages in total, including bibliography and well-marked appendices. Papers should be intelligible without appendices, if any.

Accepted papers will be presented at the conference and published in the IFIP AICT (Advances in Information and Communication Technology) Series by Springer. Submitted and accepted papers must follow the publisher’s
guidelines for the IFIP AICT Series (www.springer.com/series/6102, author templates, manuscript preparation in Word). At least one author of each accepted paper must register to the conference and present the paper. All papers must be submitted in electronic form through the web via www.easychair.org/conferences/?conf=eges2010 by the deadline indicated below. Papers submitted after this deadline will be discarded without review.

**Important dates**

Submission of papers: January 31, 2010  
Notification to authors: April 23, 2010  
Camera-ready copies: May 15, 2010